Access Statement for Bed and Breakfast Guest Accommodation The Old Forge, Wilton, Pickering, North Yorkshire. YO18 7JY 01751 477399

www.theoldforgewilton.com bookings@theoldforgewilton.com

Our guest accommodation is a converted Forge and Blacksmith's cottage dating back to 1701. We have three letting rooms, two doubles and one twin all with en suite facilities The purpose of this statement is to give you as much information as possible to help you plan your holiday. If you require any further information please do not hesitate to contact us. We look forward to welcoming you to the beautiful County of North Yorkshire!

<u>Pre arrival</u>

Enquiries/bookings can be made on our website, booking.com, facebook, by phone, letter or email. We are on a very good bus route and the bus stops directly outside the property in either direction. The nearest railway station is Malton, which is about 8 miles away, where there are taxis available.

Arrival and parking

We have private parking in our courtyard, which can accommodate up to 5 cars with considerate parking. The courtyard is block paving with a slight slope and a little uneven in parts. The main reception door is opposite the gate with a doorbell on the right hand side at eye level. Arrival time is between 1600 and 1800 unless otherwise arranged.

Main Entrance

The main door leads into the hallway where guests are greeted and required to fill out a registration form. The location of front door keys are explained as the accommodation is locked at certain times. Guests are then shown to their rooms where all facilities are explained. Hall landing and stairs

There is a small fridge in the hallway where insulated jugs of fresh milk are kept for guests to use in the rooms. There are four stairs leading to a dogleg landing followed by a further eight stairs to the landing where a further small step leads to all three letting rooms. Each room has its own key. There are fire extinguishers both in the hallway downstairs and on the upper landing.

Bedrooms

Each room has an en suite shower room with a walk in shower, toilet, washbasin and extractor fan. The rooms are centrally heated with individual thermostat controls on the radiators. The bathroom radiators remain on all year round to enable towel drying. There is adequate storage for clothing, with bathrobes in each wardrobe.

There is a flat screen TV with Freeview channels, a hospitality tray with tea, coffee, chocolate and peppermint tea available and complimentary biscuits. In the interest of hygiene we do not allow meals or takeaways in the bedrooms. There is a folder with useful information and telephone numbers and emergency and fire details.

Dining room

Breakfast is served in the dining room, which is located on the ground floor accessed from the hallway down two very small steps. Breakfast is served between 7 and 9am unless otherwise requested. There are three tables each seating two people. The breakfast menu is in the folders in each bedroom. Fresh locally sourced produce is used wherever possible.

We are a non-smoking establishment but ashtrays can be provided for considerate smoking in the courtyard.

We have two small well behaved dogs which are not allowed in the letting areas, but do like to greet guests that are willing to say hello. For this reason we do not allow pets. The main gates are closed during the night and sometimes in the middle of the day to allow the dogs some freedom, but we do try to make sure that they are open for guests to come and go.

We endeavor to make your stay as comfortable and enjoyable as possible. If you have any specific dietary or other requirements, please let us know in advance so that we can meet them.